

Student Survey of Library and Computing Services
2007/08

The entire student body was sent an electronic survey about library services in January 2008. Responses were recorded from January 14 through March 7th. There were a total of 102 responses out of 1,029 students representing a 10 % response rate. Below is a compilation of the responses, broken down by class status.

LIBRARY SERVICES

1. The law library's hours generally meet my research and study needs.

Response	Total= 102	1L=51	2L= 25	3L=25	4L=1
Strongly Agree:	20.59%	25.50%	8%	20%	
Agree:	57.85%	50.99%	72%	60%	100%
Disagree:	16.67%	13.73%	20%	20%	
Strongly Disagree	4.91%	9.81%	0%	0%	
NA	0	0	0%	0%	

2. The law library usually has the books and other material that I need.

Response	Total= 102	1L=51	2L= 25	3L=25	4L=1
Strongly Agree:	21.57%	23.53%	24%	16%	
Agree:	64.71%	56.87%	68%	76%	100%
Disagree:	8.83%	13.73%	4%	4%	
Strongly Disagree	0	0	0	0	
NA	4.91%	5.89%	4%	4%	

3. I can usually find a quiet place to study in the law library.

Response	Total= 102	1L=51	2L= 25	3L=25	4L=1
Strongly Agree:	26.48%	27.46%	28%	24%	
Agree:	60.79%	60.79%	60%	60%	100%
Disagree:	8.83%	7.85%	12%	8%	
Strongly Disagree	2.95%	3.93%	0	4%	
NA	0.99%	0	0	4%	

4. The law library staff has generally been responsive to my needs.

Response	Total= 102	1L=51	2L= 25	3L=25	4L=1
Strongly Agree:	32.36%	27.45%	44%	32%	
Agree:	56.87%	56.87%	52%	60%	100%
Disagree:	3.92%	3.93%	4%	4%	
Strongly Disagree	1.97%	3.93%	0	0	
NA	4.91%	7.84%	0	4%	

5. Whenever I have had a reference or research question, the reference librarians were helpful. (include e-reference and telephone inquiries)

Response	Total= 102	1L=51	2L= 25	3L=25	4L=1
Strongly Agree:	33.33%	25.49%	44%	36%	
Agree:	41.18%	45.09%	24%	52%	
Disagree:	6.87%	3.93%	16%	4%	
Strongly Disagree	1.97%	3.93	0	0	
NA	16.67%	21.56	16%	8%	100 %

6. I have never had any problems accessing a study room when I needed it.

Response	Total= 102	1L=51	2L= 25	3L=25	4L=1
Strongly Agree:	2.95%	3.93%	0	4%	
Agree:	20.59%	23.53%	24%	8%	
Disagree:	37.26%	35.29%	44 %	36%	
Strongly Disagree	17.65%	19.60%	4%	28%	
NA	21.57%	17.65%	28%	24%	100%

7. I can usually find a working photocopier in the law library when I need one.

Response	Total= 102	1L=51	2L= 25	3L=25	4L=1
Strongly Agree:	15.69%	17.65%	8%	16%	
Agree:	61.77%	60.78%	68%	60%	
Disagree:	8.83%	7.85%	12%	8%	100 %
Strongly Disagree	2.95%	1.96%	0	8%	
NA	10.79%	11.76%	12%	8%	

8. Other than Westlaw and Lexis have you used any of the e-resources available on the law library database list web page?

BNA 9.81%

CCH 2.95%

Congressional Universe 4.91%

Hein-On-Line 30.40%

LegalTrac 27.46%

Other 2.95%

I have not used any of these resources 51.97%

COMPUTING SERVICES

1. The computer lab space is adequate for my needs.

Response	Total= 102	1L=51	2L= 25	3L=25	4L=1
Strongly Agree:	16.67%	17.64%	12%	20%	100%
Agree:	58.82%	58.82%	60%	56%	
Disagree:	6.86%	5.89%	4%	12%	
Strongly Disagree	3.92%	0	12%	4%	
NA	13.73%	17.65%	12%	8%	

2. I am generally satisfied with the level of support from the computer lab assistants.

Response	Total=102	1L =51	2L=25	3L=25	4L=1
Strongly Agree:	21.57%	27.45%	12%	20%	100%
Agree:	36.28%	29.40%	44%	40%	
Disagree:	11.76%	11.76%	8%	16%	
Strongly Disagree	1.96%	1.96%	0	4%	
NA	28.43%	29.43%	36%	20%	

3. I am satisfied with the new wireless printing.

Response	Total =102	1L=51	2L=25	3L=25	4L=1
Strongly Agree:	46.07%	45.10%	56%	36%	
Agree:	20.59	25.50%	8%	24%	
Disagree:	8.83%	9.80%	12%	4%	
Strongly Disagree	1.96%	1.96%	0	4%	
NA	22.55%	17.64%	24%	32%	100%