

Student Survey of Library and Computing Services
2008/09

The entire student body was sent an electronic survey about library services in January 2009. Responses were recorded through March 22, 2009. There were a total of 78 responses out of 1,184 students representing a 6.6 % response rate.

(Totals may not add to 100% due to rounding.)

STATUS

1 st Year <u>58%</u>	2 nd Year <u>18%</u>	3 rd Year <u>21%</u>	4 th Year <u>3%</u>	LLM = <u>1%</u>
Full-time: 78%	Full-time: 78%	Full-time: 81%		
Part-time: 22 %	Part-time: 22%	Part-time: 19%		

LIBRARY SERVICES

1. The law library's hours generally meet my research and study needs.

ALL: Agree or Strongly Agree <u>73%</u>
--

First Year: <u>78%</u> Second Year: <u>64%</u> Third Year: <u>75%</u> Fourth & LL.M.: <u>67%</u>
--

2. The law library usually has the books and other material that I need.

ALL: Agree or Strongly Agree: <u>87%</u>

First Year: <u>84%</u> Second Year: <u>85%</u> Third Year: <u>87%</u> Fourth & LL.M.: <u>67%</u>
--

3. I can usually find a working photocopier in the law library when I need one.
--

ALL: Agree or Strongly Agree: <u>77%</u>

First Year: <u>75%</u> Second Year: <u>78%</u> Third Year: <u>81%</u> Fourth & LL.M.: <u>67%</u>
--

4. I can usually find a quiet place to study in the law library.

ALL: Agree or Strongly Agree: <u>85%</u>

First Year: <u>86%</u> Second Year: <u>64%</u> Third Year: <u>81%</u> Fourth & LL.M.: <u>67%</u>
--

5. I have never had any problems accessing a study room when I needed it.
--

ALL: Agree or Strongly Agree: <u>18 %</u> Disagree or Strongly Disagree: <u>68%</u> NA: <u>14%</u>

First Year-Agree or Strongly: <u>20%</u> Disagree or Strongly Disagree: <u>69%</u> NA: <u>11%</u>
--

Second Year -Agree or Strongly: <u>14%</u> Disagree or Strongly Disagree: <u>79%</u> NA: <u>7%</u>

Third Year Agree or Strongly: <u>12.5%</u> Disagree or Strongly Disagree: <u>87.5%</u>
--

Fourth & LL.M.: Agree or Strongly: <u>33%</u> Disagree or Strongly Disagree: <u>33%</u> NA: <u>33%</u>

6. The law library staff has generally been responsive to my needs.
ALL: Agree or Strongly Agree: <u>85%</u>
First Year: <u>82%</u> Second Year: <u>79%</u> Third Year: <u>81%</u> Fourth & LL.M.: <u>67%</u>

7. Whenever I have had a reference or research question, the reference librarians were helpful. (Include e-reference and telephone inquiries)
ALL: Agree or Strongly Agree: <u>81%</u>
First Year: <u>82%</u> Second Year: <u>64%</u> Third Year: <u>68%</u>
Fourth & LL.M.: Agree: <u>33%</u> Disagree: <u>33%</u> NA: <u>33%</u>

8. I have **interacted with a reference librarian...** (Check all that apply)

	All	One L	Two L	Three L	4 th Year & LLM
In Person	98%	100%	100%	100%	100%
On the Phone	3%	2%			
Virtually	12%	11%	23%		

9. I have used microform resources in the law library
ALL: Yes <u>9%</u> No: <u>91%</u>
First Year: Yes: <u>9%</u> No: <u>91%</u>
Second Year: Yes: <u>7%</u> No: <u>93%</u>
Third Year: Yes: <u>6%</u> No: <u>94%</u>
Fourth Year: Yes: <u>33%</u> No: <u>67%</u>

10. Other than Westlaw and Lexis, have you used any of the e-resources available on the law library database list web page?					
E-Resource	All	One L	Two L	Three L	4 th Year & LLM
BNA	8%	2%	21%	25%	
CCH	8%		21%	25%	33%
Congress Univ.			7%	13%	
Hein	37%	18%	50%	56%	67%
Legal Trac	26%	20%	43%	38%	33%
I-Share	23 %	9%	29%	38%	67%
World Cat	12%	2%	14%	6%	33%
Other					
None	44%	64%	36%	25%	

COMPUTING SERVICES

11. The computer **lab space is adequate** for my needs.

ALL: Agree or Strongly Agree: 65% Disagree 12% NA: 23%

First Year: Agree 64% Second Year: 57% Third Year: 69% Fourth & LL.M.: 67%

12. I am generally satisfied with the level of **support from the computer lab assistants**.

ALL: Agree or Strongly Agree: 51%

First Year: Agree 48% Disagree: 11% NA: 24%

Second Year: Agree 50% Disagree: 7% NA: 43%

Third Year: Agree 49% Disagree: 13% NA: 8%

Fourth & LL.M.: Agree 34% NA: 67%

12. I am satisfied with the new **wireless printing**.

ALL: Agree or Strongly Agree: 56% Disagree: 31% NA: 13%

First Year: Agree 53% Disagree: 36% NA: 11%

Second Year: Agree 50% Disagree: 22% NA: 29%

Third Year: Agree 49% Disagree: 13% NA: 8%

Fourth & LL.M.: Agree 34% NA: 67%

14. I use the following to keep in touch with my friends and family (check all that apply)

Method	All	One L	Two L	Three L	4 th Year & LL.M.
Cell Phone	100%	97%	100%	100%	100%
Email	100%	100	100%	100%	100%
Facebook	80%	77%	93%	100%	33%
IM	58%	55%	64%	63%	
My Space	10%	7%	7%	31%	33%
Phone-Texting	86 %	89%	79%	88%	67%
Second Life					
Twitter	8%	9%	14%	13%	

15. I think it would be helpful to contact library personnel, access library information or receive updates by.... (Check all that apply)

Method	All	One L	Two L	Three L	4th Year & LL.M.
Facebook	12%	11 %	22%	19%	
IM	38%	51%	36%	25%	
My Space		7%		31%	
Phone-Texting	21%	18%	29%	19%	33%
Second Life					
Twitter	3%				
Other	44%	38%	36%	56%	67%

16. I read the law library's blog:

Frequency	All	One L	Two L	Three L	4th Year & LL.M.
Daily					
Weekly					
Monthly	5%		7%		34%
Semester					
Rarely	28 %	31%	29%	13%	33 %
Didn't Know	67%	69%	64%	88%	33%

17. I have.... (check all that apply)

Audio/Visual Activity	All	One L	Two L	Three L	4th Year & LL.M.
Never used any	73 %	89%	71%	31%	100%
DVD or VHS Tape	18%	7%	22%	50%	
Bar Prep	6%	2%	7 %	19%	
Digital Camera	4%	2%		6%	
VHS Camera	5%	2%	7%	13%	

18. If you have used the digital camcorder please rate your experience: Total =16

Rating	All	One L (5)	Two L(5)	Three L (6)	4L & LL.M.
Very Good	6%	20%			100%
Good	18%			16%	
Neutral	71%	80%	19%	68%	
Poor	6%			16%	
Very Poor					

19. Saturday use of the library...

	ALL	One L	Two L	Three L	4L & LL.M.
Often	32%	38%	7 %	13%	
Occasionally	40%	47%	36%	31%	
Rarely	19%	13%	29%	38%	33%
Never	9%	2%	29	19%	67%

20. Sunday use of the library...

Frequency	ALL	One L	Two L	Three L	4L & LL.M.
Often	40%	47%	14%	6%	33%
Occasionally	29%	33%	36%	25%	
Rarely	21%	13%	36%	56%	
Never	10%	7%	14%	13%	67%

21. After 10:00pm Weekdays...

Frequency	ALL	One L	Two L	Three L	4L & LL.M.
Often	18%	22%			
Occasionally	28%	33%	43%	13%	
Rarely	31%	29%	29%	44%	
Never	23%	16%	29%	44%	100%

--

22. The library's cell phone policy is...					
Frequency	ALL	One L	Two L	Three L	4L & LL.M.
Too Strict	14%	11%	36%	31%	
About Right	69%	73%	57%	50%	100%
Not Strict Enough	14%	16%	7%	6%	
Ridiculous	3%			13%	